

SIEMENS

Siemens Building Technologies, Inc. provides systems that meet today's latest technology and our full commitment to customer satisfaction. We are highly committed to protecting customers' investments in our products by ensuring that the APOGEE technology purchased today will be supported for many years. The software components within our system are continually updated to keep up with the latest technology, and our customers are encouraged to keep their software up-to-date.

APOGEE System software products includes Desigo CC, Insight, and InfoCenter software. Life cycles for these software products are categorized into 3 phases.

Active Support

- Tech Support is available
- Service releases as required
- Compatibility testing for Microsoft updates (Desigo CC only)

Extended Supported

- Tech Support is available
- Service releases as required (Desigo CC only)
- No new features introduced

Retired

- Tech Support available at an hourly rate
- No service releases or patches
- No new features

The tables below indicate the planned support phase for each Version/Revision of software for Desigo CC, Insight, and InfoCenter software:

Desigo CC

Version (Release)	Active Support	Extended Support	Retired
3.0 (Oct 2017)	-10/31/2018	-10/31/2020	11/1/2021
2.1 (Sep 2015)	-10/31/2017	-10/31/2019	11/1/2019
2.0 (Apr 2014)	-9/30/2015	-9/30/2017	10/1/2017
1.1 and earlier		Not Supported	

Insight

Revision	Active Support	Extended Support	Retired
3.15*	-1/31/2020	-1/31/2022	2/1/2022
3.14	-11/30/2018	-11/30/2020	12/1/2020
3.13	-2/28/2017	-2/28/2019	3/1/2019
3.12 and earlier		Not Supported	

* Revision 3.15 is the last Insight revision

InfoCenter

Revision	Active Support	Extended Support	Retired
1.7*	-1/31/2020	-1/31/2022	2/1/2022
1.6.5	-1/31/2017	-1/31/2018	2/1/2018
1.6 and earlier		Not Supported	

* Revision 1.7 is last planned revision